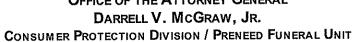


STATE OF WEST VIRGINIA

OFFICE OF THE ATTORNEY GENERAL





http://www.wvago.us

E-Mail: consumer@wvago.gov

PRENEED FUNERAL COMPLAINT QUESTIONNAIRE

1-800-368-8808 or 304-558-8986

1. PARTY COMPLAINING Name:	2. COMPLAINT AGAINST
□ Mr. □ Mrs. □ Ms.	Business Name:
Address:	Address:
City: State:	City: State:
County: Zip Code:	County: Zip Code:
Home Telephone:	Telephone:
Work Telephone:	Name of person you dealt with:
Cell Telephone:	Title:
Email:	
Best time to contact me:	
3. Date of Transaction or Occurrence:	
4. Product or Service Involved:	
5. Total Price or Monetary Value involved:	
6. Terms of Payment: ☐ Cash ☐ Loan ☐ Check ☐ Credit Card ☐ Installment	Loan – Installment - Finance Company Name:
□ Other	
7. Have you complained to the business?	
What action was taken by the business:	
8. Have you filed this complaint with any other agency or o	
If Yes - Identify organization:	
	UE TO OTHER SIDE

	P □ At my Home □ At the Business □ I called Business □ TV/Radio/Print Ac	<u> </u>
10. Where did the purchase or transaction take place? □ Over the Tele □ Other:	☐ At my Home ☐ At the Business phone. ☐ By Mail ☐ No Transaction	
11. Did you sign a contract? ☐ Yes ☐ No		
12. Please describe your complaint in detail. Use a separate sheet of	f paper if necessary.	······································
		······································
20. What do you feel would be a fair resolution of this matter??		
The information you provide will be used in efforts to resolve you	ur problem and may be shared with the party	
complained against. It may also be used to enforce applicable st	ate laws.	
I hereby authorize any party to whom the Attorney General directinformation about this matter, including account information, to		
I certify that all information on this form is true and accurate, an	d that I have the legal authority to submit this	s claim.
SIGNATURE (Required)	DATE	
AGE		
Return this form and copies of your papers to:	Office of the Attorney General	
	Consumer Protection Division	

PO Box 1789

Charleston, WV 25326-1789

Revised: August 11, 2005